



Janardan Bhagat Shikshan Prasarak Sansthas

CHANGU KANA THAKUR

Arts, Commerce and Science College, New Panvel (Autonomous)

Re-accredited 'A+' Grade by NAAC (3rd Cycle-CGPA 3.61)

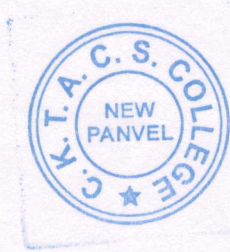
'College with Potential for Excellence' Status Awarded by University Grants Commission

'Best College Award' by University of Mumbai

Academic Year 2021-22

Composition College Grievance Redressal Cell

Sr. No.	Designation	Composition	Name of the Person
01	Chairman	Head of the Institution	Prof. Dr. S.K. Patil
02	Member	One Senior teacher (Male)	Dr. D.S. Narkhede
03	Member	One Senior teacher (Female)	Ms. D.S. Barve



S.K. Patil
Prof. (Dr.) S.K. Patil

Principal
Principal

Changu Kana Thakur

Arts, Commerce and Science College,
New Panvel, (Autonomous)

Janardan Bhagat Shikshan Prasarak Sanstha's

CHANGU KANA THAKUR
ARTS, COMMERCE AND SCIENCE COLLEGE, NEW PANVEL
(Autonomous)

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College Grievance Redressal Cell (CGRC)

Date: 25-10-2021

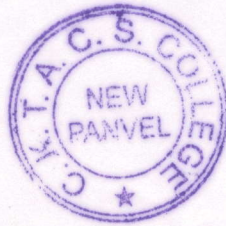
Notice

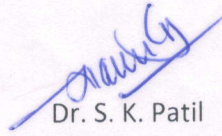
Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Tuesday, 26-10-2021 at 11:30 a.m. in Conference room.

Sr. No.	Name of the faculty	Designation
1.	Dr. S. K. Patil	Chairperson
2	Ms. D. S. Barve	Member
3	Dr. D. S. Narkhede	Member Secretary

Agenda:

1. To take cognizance of the grievances received from students.
2. To discuss and evaluate the nature of the grievances.
3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter
4. Any other item with the permission of Chair.




Dr. S. K. Patil
I/C Principal,
C. K. Thakur A.C.S. College,
New Panvel

Janardan Bhagat Shikshan Prasarak Sanstha's

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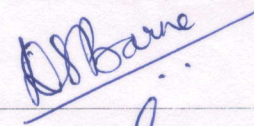
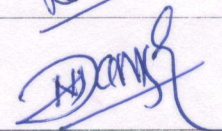
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& 'Best College Award' by University of Mumbai)

Date: 26-10-2021

Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on Tuesday, 26-10-2021 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. S. K. Patil

Members Present:

Sr. No.	Name of the faculty	Designation	Signature
1.	Dr. S. K. Patil	Chairperson	
2	Ms. D. S. Barve	Member	
3	Dr. D. S. Narkhede	Member Secretary	




I/C Principal
CHANGU KANA THAKUR
ARTS, COMMERCE & SCIENCE COLLEGE
NEW PANVEL, (AUTONOMOUS)

Janardan Bhagat Shikshan Prasarak Sanstha's

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College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Tuesday, 26-10-2021 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. S. K. Patil.

Venue: Conference Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:** To take cognizance of the grievances received from students.
- 2. Item No. 2:** To discuss and evaluate the nature of the grievances.
- 3. Item No. 3:** To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Item No. 4:** Any other item with the permission of Chair.

Minutes:

1. Item Nos. 1, 2, and 3:

Due to Covid-19 induced pandemic situation and the lockdown imposed thereby, there have been no instances of complaints or grievances registered by the learners in the time period immediately prior to the meeting date. Consequently discussion of item nos. 1, 2 and 3 is moot.

2. Item No. 4:

It was decided to communicate the mechanism of grievance redressal by the College Grievance Redressal Cell to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the College website.



S. K. Patil
I/C Principal
CHANGU KANA THAKUR
ARTS, COMMERCE & SCIENCE COLLEGE
NEW PANVEL, (AUTONOMOUS)

Janardan Bhagat Shikshan Prasarak Sanstha's

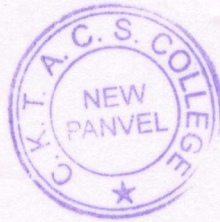
**CHANGU KANA THAKUR
ARTS, COMMERCE AND SCIENCE COLLEGE, NEW PANVEL
(Autonomous)**

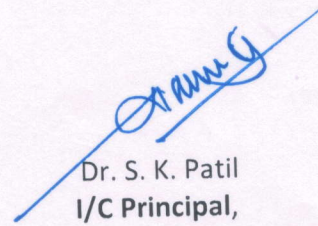
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Date: 14/02/2022

Notice

All the students are hereby informed that our college has constituted 'College Grievance Redressal Cell' for the resolution of any grievances of the learners. The detailed composition and mechanism of redressal of any and all grievances is available on the college web site. Suggestion box is made available in the college porch and near college canteen. Students are informed to note the same and avail of this facility.




Dr. S. K. Patil
I/C Principal,
Changu Kana Thakur A.C.S. College,
New Panvel

New Panvel
Janardan Bhagat Shikshan Prasarak Sanstha's

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Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Tuesday, 26-10-2021 at 11:30 a.m. under the Chairpersonship of I/C Principal Dr. S. K. Patil

The agenda of the said meeting was as under:

1. **Item No. 1:** To take cognizance of the grievances received from students.
2. **Item No. 2:** To discuss and evaluate the nature of the grievances.
3. **Item No. 3:** To discuss and approve the methods of redressal and appropriate action to be taken in the matter
4. **Item No. 4:** Any other item with the permission of Chair.

As per the discussions conducted and the approved minutes in the said meeting action was taken as under:

1. Item Nos. 1, 2, and 3:

Due to Covid-19 induced pandemic situation and the lockdown imposed thereby, there had been no instances of complaints or grievances registered by the learners in the time period immediately prior to the meeting date. Consequently, discussion of item nos. 1, 2 and 3 being moot no action needed to be taken.

2. Item No. 4: The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners.
- Comprehensive information link made available on the College website.



S. K. Patil
Dr. S. K. Patil
I/C Principal,
Changu Kana Thakur A.C.S. College,

Janardan Bhagat Shikshan Prasarak Sanstha's

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College Grievance Redressal Cell (CGRC)

Date: 12-03-2022

Notice

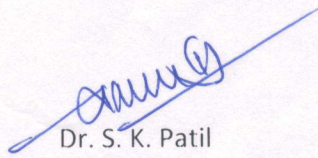
Following members of College Grievance Redressal Cell (CGRC) are hereby informed that a meeting has been scheduled on Tuesday, 15-03-2022 at 4:00 p.m. in Conference room.

Sr. No.	Name of the faculty	Designation
1.	Dr. S. K. Patil	Chairperson
2	Ms. D. S. Barve	Member
3	Dr. D. S. Narkhede	Member Secretary

Agenda:

1. To take cognizance of the grievances received from students.
2. To discuss and evaluate the nature of the grievances.
3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter
4. Any other item with the permission of Chair.




Dr. S. K. Patil
I/C Principal,
C. K. Thakur A.C.S. College,
New Panvel

Janardan Bhagat Shikshan Prasarak Sanstha's

CHANGU KANA THAKUR
ARTS, COMMERCE AND SCIENCE COLLEGE, NEW PANVEL
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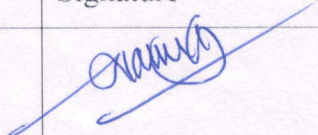
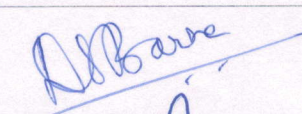
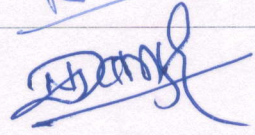
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Date: 15-03-2022

Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) called to order on Tuesday, 15-03-2022 at 4:00 p.m. under the Chairpersonship of I/C Principal Dr. S. K. Patil

Members Present:

Sr. No.	Name of the faculty	Designation	Signature
1.	Dr. S. K. Patil	Chairperson	
2	Ms. D. S. Barve	Member	
3	Dr. D. S. Narkhede	Member Secretary	

Janardan Bhagat Shikshan Prasarak Sanstha's

CHANGU KANA THAKUR
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College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Tuesday, 15-03-2022 at 4:00 p.m. under the Chairpersonship of I/C Principal Dr. S. K. Patil.

Venue: Conference Room

The Agenda for the discussion were as follows:

- 1. Item No. 1:** To take cognizance of the grievances received from students.
- 2. Item No. 2:** To discuss and evaluate the nature of the grievances.
- 3. Item No. 3:** To discuss and approve the methods of redressal and appropriate action to be taken in the matter
- 4. Item No. 4:** Any other item with the permission of Chair.

Minutes:

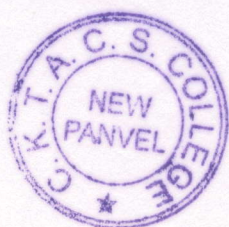
1. Item Nos. 1, 2, and 3:

Offline College resumed in the month of February 2022, so far till the date of the committee meeting there have been no instances of complaints or grievances registered by the learners. Consequently discussion of item nos. 1, 2 and 3 is moot.

2. Item No. 4:

It was decided to continue the practice of communication of the mechanism of grievance redressal by the College Grievance Redressal Cell to all the learners through:

- Issuance of Notice to learners from time to time.
- Comprehensive information link made available on the College website.



S. K. Patil
I/C Principal
CHANGU KANA THAKUR
ARTS, COMMERCE & SCIENCE COLLEGE
NEW PANVEL - RAIGAD

Janardan Bhagat Shikshan Prasarak Sanstha's

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Action Taken Report for the Meeting of College Grievance Redressal Cell (CGRC)

Meeting of members of College Grievance Redressal Cell (CGRC) was called to order on Tuesday, 15-03-2022 at 4:00 p.m. under the Chairpersonship of I/C Principal Dr. S. K. Patil

The Agenda for the discussion were as follows:

1. **Item No. 1:** To take cognizance of the grievances received from students.
2. **Item No. 2:** To discuss and evaluate the nature of the grievances.
3. **Item No. 3:** To discuss and approve the methods of redressal and appropriate action to be taken in the matter
4. **Item No. 4:** Any other item with the permission of Chair.

As per the discussions conducted and the approved minutes in the said meeting action was taken as under:

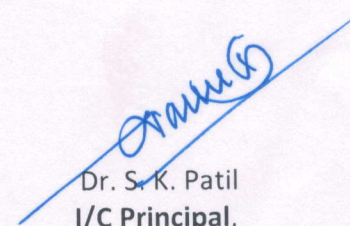
1. Item Nos. 1, 2, and 3:

Offline College resumed in the month of February 2022, so far till the date of the committee meeting there had been no instances of complaints or grievances registered by the learners. Consequently no action need be taken on items nos. 1, 2 and 3.

2. Item No. 4: The mechanism of grievance redressal by the College Grievance Redressal Cell was communicated to all the learners through:

- Issuance of Notice to learners. A notice was issued to the learners on 14/02/2022 regarding the constitution of CGRC and mechanism of grievance redressal.
- Comprehensive information link made available on the College website.




Dr. S. K. Patil
I/C Principal,

Changu Kana Thakur A.C.S. College,

Janardan Bhagat Shikshan Prasarak Sanstha's

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REPORT OF GRIEVANCE REDRESSAL CELL

Academic Year 2021-22

(Objectives and Composition, meeting minutes)

Objectives-

1. To provide a platform where students can voice their concerns and complaints regarding academic and non-academic matters.
2. To ensure that all grievances are addressed fairly and impartially, and the process remains transparent to all parties involved.
3. To create a positive and conducive learning environment by resolving issues amicably, thus preventing potential conflicts and maintaining a peaceful academic environment.
4. To addressing grievances promptly can help reduce stress and anxiety among students, contributing to their overall well-being.
5. To build trust among students towards the college administration by demonstrating commitment to resolving their issues in a timely and effective manner.
6. To use the feedback and data from grievances to identify areas of improvement in college policies, procedures, and the overall functioning of the institution.

Composition-

Sr. No.	Designation	Composition	Name of the Person
01	Chairman	Head of the Institution	Prof. Dr. Sanjay K. Patil
02	Member	One Senior teacher (Female)	Ms. Dhanashree Barve
03	Member Secretary	One Senior teacher (Male)	Dr. Deepak S. Narkhede

Meetings

Year	No. of meetings	Dates
2021-22	02	26/10/2021
		15/03/2022

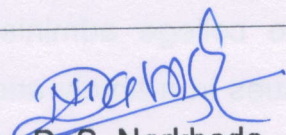
Number and nature of cases received (brief description) (Names not expected)

Year	No. of cases	Nature of cases (Brief descriptions)
2021-22	00	No Grievances due to Covid Period

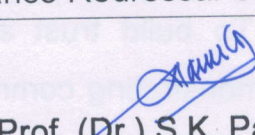
Files to be maintained

1. Minutes of the meeting
2. No. of nature of cases -Nil

File name, file number and ownership of files	CGRC- MEETING FILE -01, College Grievance Redressal Cell.
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Dr. D. S. Narkhede
Member Secretary,
Grievance Redressal cell




Prof. (Dr.) S.K. Patil
Principal
Changu Karna Thakur
Art's, Commerce & Science
College, New Panvel (Autonomous)